



ABOUT MUA

MUA AT A GLANCE



674
Employees


>30
Branches


1,686
Shareholders


Our Services

Insurance solutions



Car



Home


Health



Business



Travel


Life


Unit-Linked


Education


Retirement


Protection Plan

Financial solutions


Investment


Loans


Savings


Pension Funds


Stockbroking

Insurance that you can trust


289,101
Total active short and long term insurance policies as at the end of 2019

38,857
New short and long term insurance clients joining us in 2019

96,914
Short term and long insurance claims paid out in 2019

2019 Group Highlights (Rs)

A strong financial performance driven by strategic focus



4,480m
Gross Premium Earned
(5% increase from 2018)


444m
Profit After Tax
(25% increase from 2018)

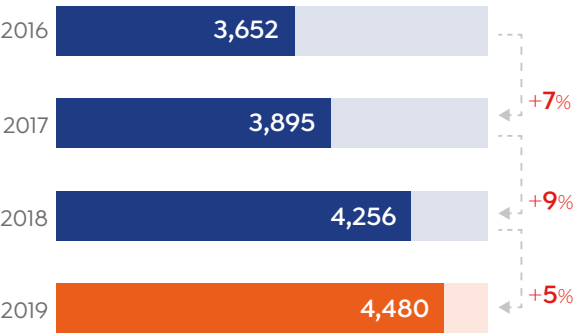

3.8bn
Market Capitalisation
(21% increase from 2018)


83.50
Share Price
(21% increase from 2018)

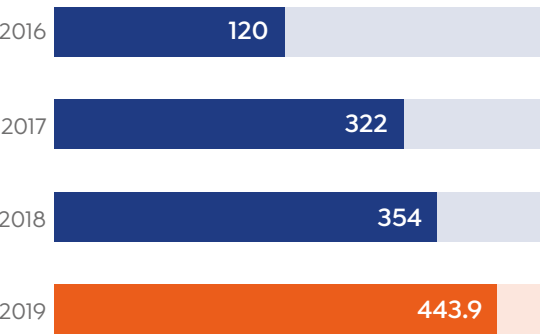

16.8bn
Total Assets
(11% increase from 2018)


7.8bn
Life Insurance Funds
(8% increase from 2018)

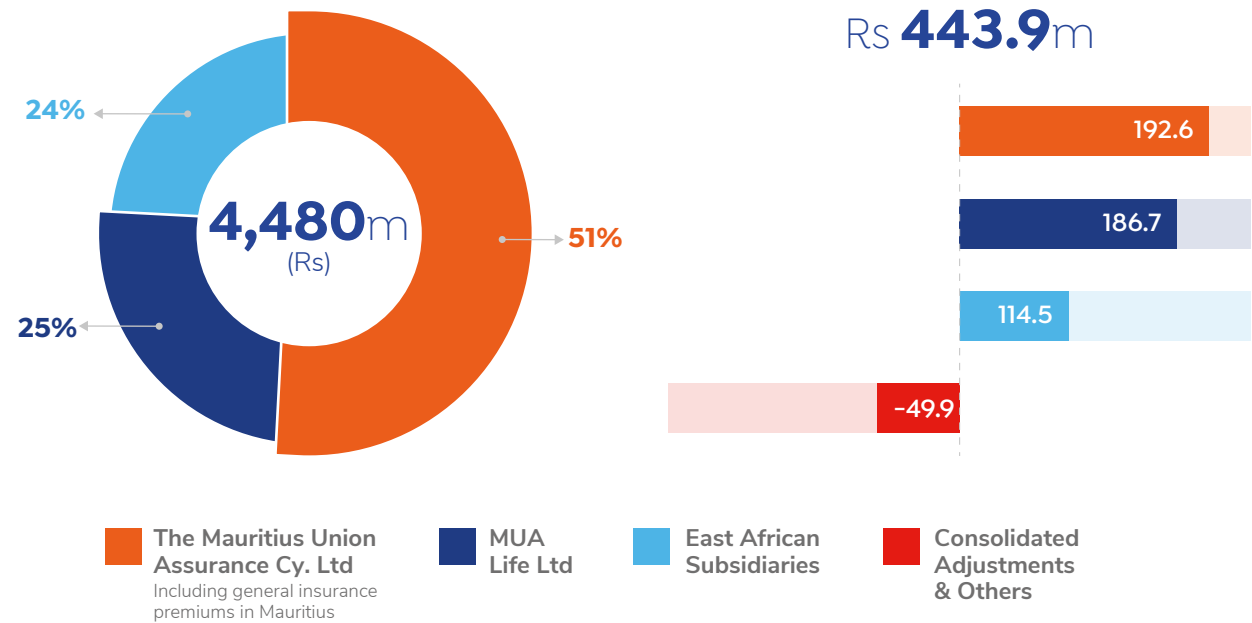
Group Gross Premium Earned (Rs m)



Group Net Profit After Tax (Rs m)



Group Gross Premium Earned and Net Profit After Tax by entity (Rs m)

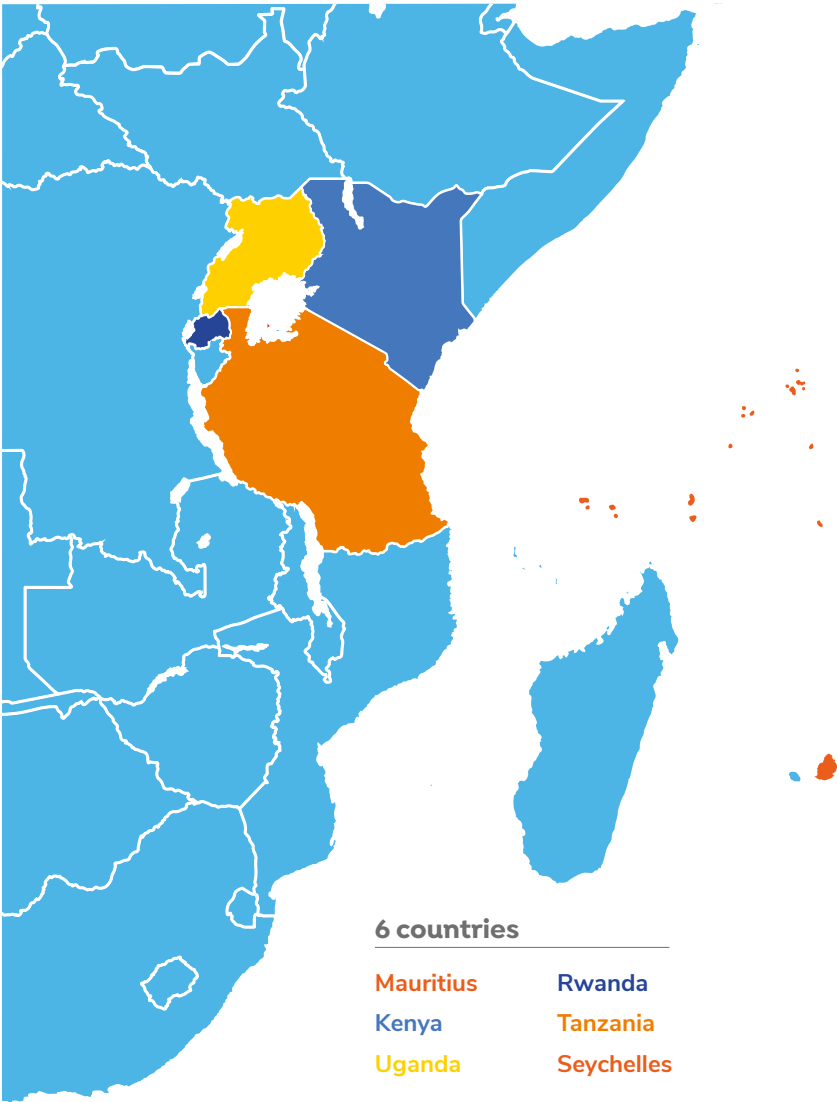


AN OVERVIEW OF MUA

MUA is regional financial services company committed to providing innovative insurance and financial solutions for communities in Mauritius, across East Africa and the Indian Ocean. Although our primary focus is on short-term and long-term insurance, our subsidiaries also offer a variety of specialised services and solutions to corporate and individual clients in the fields of pension, investment, savings and stockbroking.

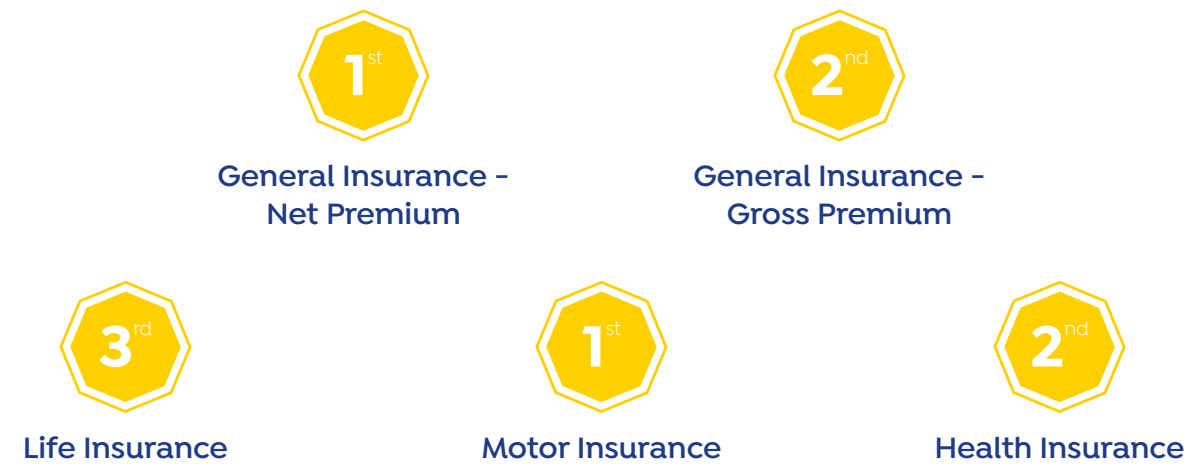
>72
years of experience
in Mauritius

>100
years of experience
in East Africa



Our home market of Mauritius remains our primary market. We have consistently maintained a 25% market share for general insurance and a 10% market share for life insurance.

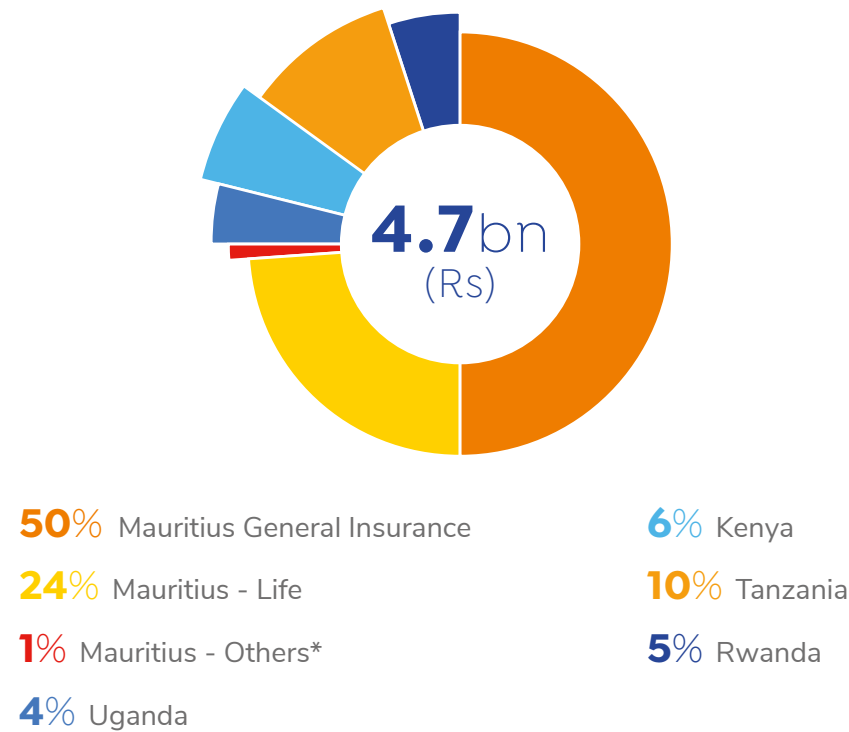
Industry leader in Mauritius*



*Market share information is based on the latest published statistics of the FSC.

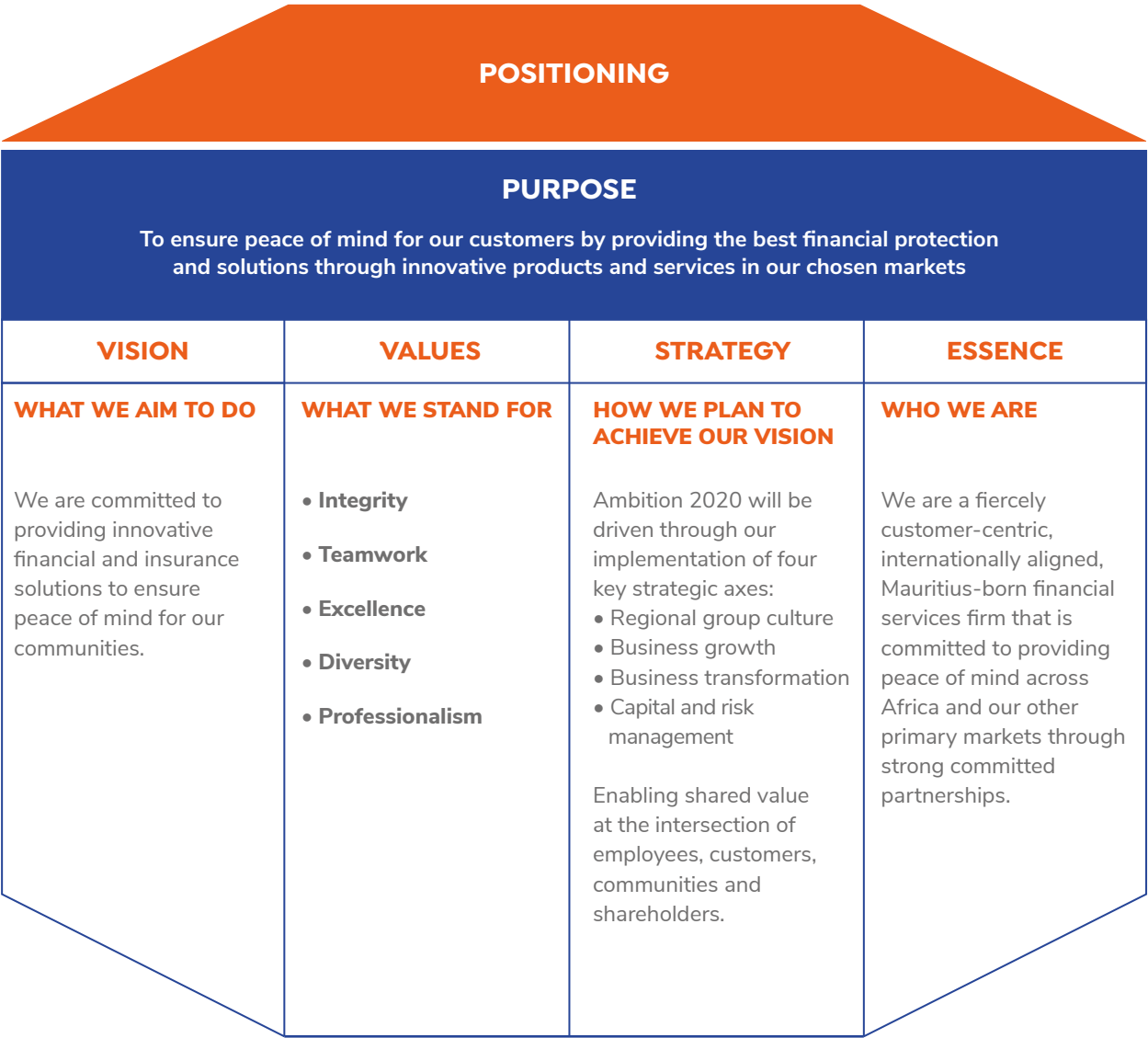
MUA has been present in East Africa since 2014, through the acquisition of MUA Transafrica Holdings, with regional headquarters in Nairobi (Kenya), additional offices in Tanzania, Uganda and Rwanda, and some 20 branches across the region.

Revenue by country

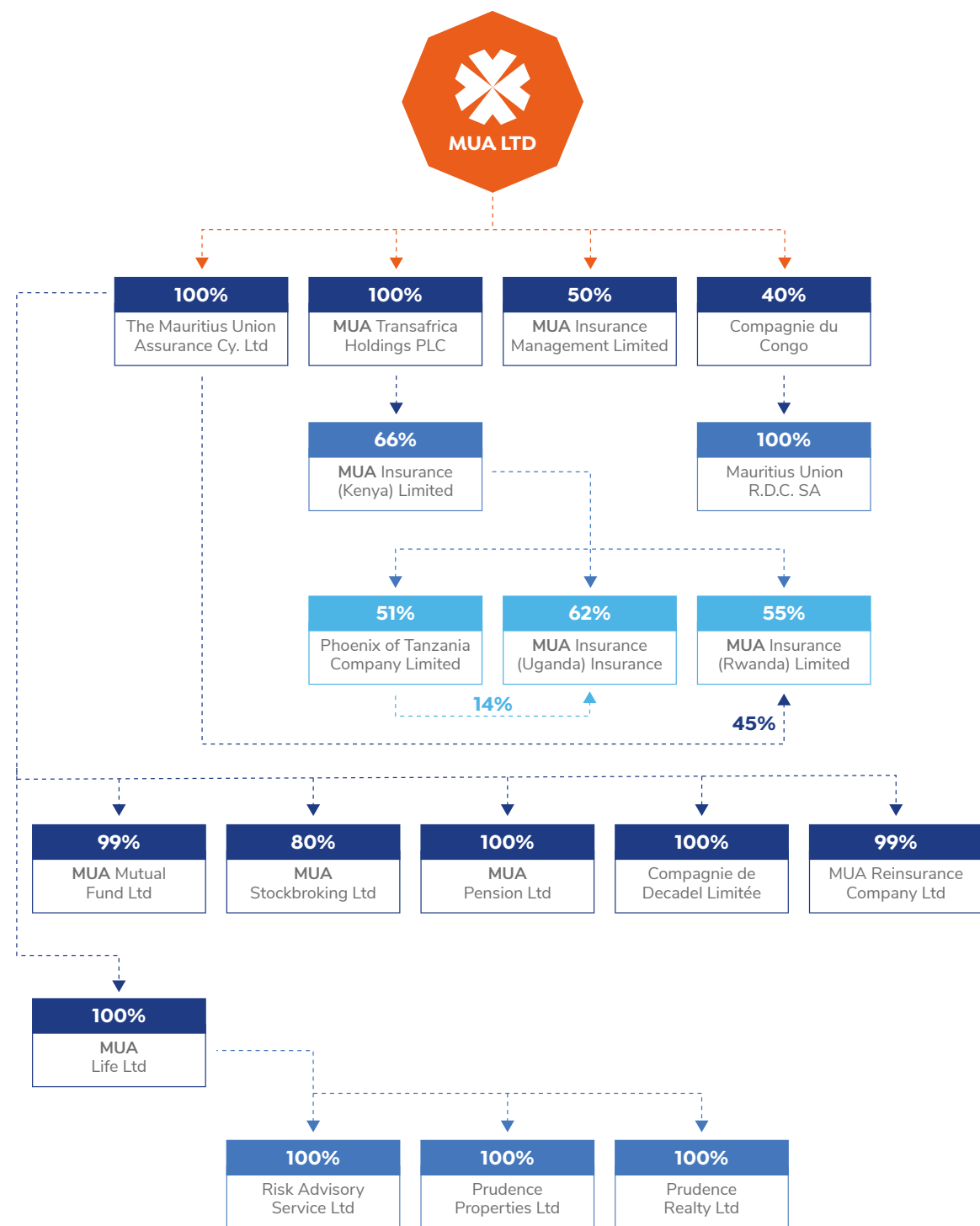


*Includes pension, mutual fund and stockbroking











Understanding the MUA Vision, Values & Strategy



Group Structure



Our Entities & Activities

ENTITY NAME	BRAND LOGO	COUNTRY	EFFECTIVE HOLDING	PRINCIPAL ACTIVITIES	KEY METRICS
The Mauritius Union Assurance Cy. Ltd		Mauritius	100%	Short Term Insurance	<ul style="list-style-type: none">• #1 in Net Earned Premiums;• #2 in Gross Written Premiums;• #1 in Motor Insurance;• #1 in Liability Insurance;• #2 in Accident & Health
MUA Life Ltd				Long Term Insurance	<ul style="list-style-type: none">• 11% Growth Rate;• 11% Market Share;• > Rs 9,876m funds under management
MUA Pension Ltd			100%	Pension Fund Administration	<ul style="list-style-type: none">• Pioneer in Pension Fund Administration;• Top 3 Market Player;• > 400 Corporate pension schemes
MUA Mutual Fund Ltd			98.6%	Mutual Fund Investment	<ul style="list-style-type: none">• Pioneer in Mutual Fund Investment;• 2 well-diversified funds; Rs 669m asset value of funds
MUA Stockbroking Ltd			80%	Investment Dealer	
MUA Insurance (Kenya) Limited		Kenya	66.38%	Short Term Insurance	<ul style="list-style-type: none">• > Rs 266m in Gross Written Premiums
Phoenix of Tanzania Assurance Company Limited		Tanzania	33.89%	Short Term Insurance	<ul style="list-style-type: none">• > Rs 457m in Gross Written Premiums
MUA Insurance (Uganda) Limited		Uganda	45.78%	Short Term Insurance	<ul style="list-style-type: none">• > Rs 181m in Gross Written Premiums
MUA Insurance (Rwanda) Limited		Rwanda	81.51%	Short Term Insurance	<ul style="list-style-type: none">• > Rs 249m in Gross Written Premiums
Risk Advisory Services Limited	-	Mauritius	100%	Property Holding	
Compagnie de Decadel Limitée	-	Mauritius	100%	Property Holding	
MUA Insurance Management Limited		Mauritius	50%	Insurance Management	<ul style="list-style-type: none">• Joint venture involved in the provision of insurance management and captive management services
MUA Reinsurance Company Ltd		Mauritius	100%	Reinsurance	<ul style="list-style-type: none">• Holds a Professional Reinsurer license and a Global Business license, to provide reinsurance solutions across Africa
Compagnie du Congo	-	Belgium	40%	Investment Holdings	<ul style="list-style-type: none">• Compagnie du Congo is an investment holding company with the intent to operate insurance activities in the DRC

Corporate Information

Registered Office

4 Léoville L'Homme Street, Port Louis
Republic of Mauritius
Telephone: +230 207 5500
info@mua.mu
mua.mu

Auditors

Ernst & Young

Actuaries

Deloitte & Touche (South Africa)

Main Bankers

The Mauritius Commercial Bank Ltd
ABSA Bank Mauritius Ltd (formerly trading as Barclays Bank (Mauritius) Ltd)

Secretary

ECS Secretaries Ltd

Share Registry

SBM Fund Services Ltd

